Emotional Intelligence for Dummies The Other Kind of Smart

The Anthony M. Kennedy American Inn of Court Team 5

February 21, 2023

"People will forget what you said, people will forget what you did, but people will never forget the way you made them feel."

-Maya Angelou

List of Authorities

CALIFORNIA CODE OF JUDICIAL ETHICS

CANON 1 A JUDGE SHALL UPHOLD THE INTEGRITY AND INDEPENDENCE OF THE JUDICIARY

An independent, impartial, and honorable judiciary is indispensable to justice in our society. A judge should participate in establishing, maintaining, and enforcing high standards of conduct, and shall personally observe those standards so that the integrity and independence of the judiciary is preserved. . .

CANON 2 A JUDGE SHALL AVOID IMPROPRIETY AND THE APPEARANCE OF IMPROPRIETY IN ALL OF THE JUDGE'S ACTIVITIES

A. Promoting Public Confidence

A judge shall respect and comply with the law and shall act at all times in a manner that promotes public confidence in the integrity and impartiality of the judiciary. . .

CANON 3 A JUDGE SHALL PERFORM THE DUTIES OF JUDICIAL OFFICE IMPARTIALLY, COMPETENTLY, AND DILIGENTLY

B. Adjudicative Responsibilities

. . .

- (4) A judge shall be patient, dignified, and courteous to litigants, jurors, witnesses, lawyers, and others with whom the judge deals in an official capacity, and shall require similar conduct of lawyers and of all staff and court personnel under the judge's direction and control.
- (7) A judge shall accord to every person who has a legal interest in a proceeding, or that person's lawyer, the full right to be heard according to law. . . .

CALIFORNIA RULES OF PROFESSIONAL CONDUCT

California Rules of Prof. Conduct, Rule 1.1 Competence:

- "(a) A lawyer shall not intentionally, recklessly, with gross negligence, or repeatedly fail to perform legal services with competence.
- (b) For purposes of this rule, "competence" in any legal service shall mean to apply the (i) learning and skill, and (ii) mental, emotional, and physical ability reasonably necessary for the performance of such service."

California Rules of Prof. Conduct, Rule 1.2 Scope of Representation and Allocation of Authority:

"(a) Subject to rule 1.2.1, a lawyer shall abide by a client's decisions concerning the objectives of representation and, as required by rule 1.4, shall reasonably consult with the client as to the means by which they are to be pursued. Subject to Business and Professions Code section 6068,

subdivision (e)(1) and rule 1.6, a lawyer may take such action on behalf of the client as is impliedly authorized to carry out the representation. A lawyer shall abide by a client's decision whether to settle a matter. Except as otherwise provided by law in a criminal case, the lawyer shall abide by the client's decision, after consultation with the lawyer, as to a plea to be entered, whether to waive jury trial and whether the client will testify."

California Rules of Prof. Conduct, Rule 1.3 Diligence:

- "(a) A lawyer shall not intentionally, repeatedly, recklessly or with gross negligence fail to act with reasonable diligence in representing a client.
- (b) For purposes of this rule, 'reasonable diligence' shall mean that a lawyer acts with commitment and dedication to the interests of the client and does not neglect or disregard, or unduly delay a legal matter entrusted to the lawyer."

California Rules of Prof. Conduct, Rule 1.4 Communication with Clients:

(a) A lawyer shall:

. . .

(2) reasonably consult with the client about the means by which to accomplish the client's objectives in the representation; . . .

ABA MODEL STANDARDS OF CONDUCT FOR MEDIATIORS

Standard IV.B.

If a mediator, during the course of a mediation determines that the mediator cannot conduct the mediation competently, the mediator shall discuss that determination with the parties as soon as is practicable and take appropriate steps to address the situation, including, but not limited to, withdrawing or requesting appropriate assistance.

Standard V.D.

Depending on the circumstance of a mediation, the parties may have varying expectations regarding confidentiality that a mediator should address. The parties may make their own rules with respect to confidentiality, or the accepted practice of an individual mediator or institution may dictate a particular set of expectations.

Standard VI.A.10.

If a party appears to have difficulty comprehending the process, issues, or settlement options, or difficulty participating in a mediation, the mediator should explore the circumstances and potential accommodations, modifications or adjustments that would make possible the party's capacity to comprehend, participate and exercise self-determination.

Standard IX.B.

A mediator should demonstrate respect for differing points of view within the field, seek to learn from other mediators and work together with other mediators to improve the profession and better serve people in conflict.

ARTICLES

Chelsy Castro, *Emotional Intelligence: The Most Important Skill Lawyers Need But Don't Know About*, JD Supra, March 8, 2022, available at:

https://www.jdsupra.com/legalnews/emotional-intelligence-the-most-9995832/

ABA Publications, *How Emotional Intelligence Makes You a Better Lawyer*, October 2017, available at: https://www.americanbar.org/news/abanews/publications/youraba/2017/october-2017/how-successful-lawyers-use-emotional-intelligence-to-their-advan/

Randall Kiser, *The Emotionally Attentive Lawyer: Balancing the Rule of Law With the Realities of Human Behavior*, Spring 2015, available at:

https://scholars.law.unlv.edu/cgi/viewcontent.cgi?article=1584&context=nlj

Christine C. Kelton, *Clients Want Results*, *Lawyers Need Emotional Intelligence*, Cleveland State Law Review, 2015, available at:

https://engagedscholarship.csuohio.edu/cgi/viewcontent.cgi?article=3848&context=clevstlrev

Polly Botsford, *Why lawyers need to be taught more about emotional intelligence*, International Bar Association, available at: https://www.ibanet.org/article/bc769d24-a76e-447a-aff1-fd92903bbd60

Colin James, *Lawyer Dissatisfaction, Emotional Intelligence and Clinical Legal Education*, Legal Education Review, 2008, available at: https://search.informit.org/doi/pdf/10.3316/informit.771374411485457

Ronda Muir, *The Importance of Emotional Intelligence in Law Firm Partners*, ABA's Law Practice Magazine, July/August 2007, available at: https://www.lawpeopleblog.com/files/2016/05/RMM-LPJA-EI-Article-Aug2007.pdf

Kenneth J. Kleppel, *Emotional intelligence is key to success*, Ohio Lawyer, July/August 2007, available at: http://files.lsba.org/documents/Mentoring/KennethJKleppel.pdf

Robert A. Mines, Rachel A. Meyer, Michael R. Mines, *Emotional Intelligence & Emotional Toxicity: Implications for Attorneys & Law Firms*, The Colorado Lawyer, Young Lawyers Column, April 2004, available at:

https://www.minesandassociates.com/staffpublications/emotional intelligence and emotional toxicity implications for attorneys and law firms.pdf

Susan Daicoff, *LAWYER*, *KNOW THYSELF: A REVIEW OF EMPIRICAL RESEARCH ON ATTORNEY ATTRIBUTES BEARING ON PROFESSIONALISM*, 1997, available at: https://digitalcommons.wcl.american.edu/cgi/viewcontent.cgi?article=1406&context=aulr

BOOKS

Ronda Muir, Beyond Smart Lawyering, American Bar Association Publishing (August 23, 2017)

EMOTIONAL INTELLIGENCE QUIZZES

https://www.iq-test.net/eq-test.html

https://greatergood.berkeley.edu/quizzes/embed/ei_quiz

https://quiz.tryinteract.com/#/5fb7e855f51f9500167285e0

ENTERTAINMENT

 $\underline{https://www.youtube.com/watch?v=Rp12sJu4WW0}$